



Quality Policy Statement

Brit Construction & Cleaning Ltd

At Brit Construction & Cleaning Ltd, it is our policy to provide customers with a trouble-free, reliable service at a competitive cost, without compromising on quality. We are committed to complying with all applicable statutory and regulatory requirements, the requirements of our customers and stakeholders, and the principles of ISO 9001:2015.

We operate within the framework of a Quality Management System to ensure that our procedures and practices consistently deliver excellent outcomes.

Our commitments are to:

- Ensure that our services comply with all applicable requirements, including those of our interested parties.
- Develop a relationship with all customers, built upon a high level of trust and commitment, to produce a bespoke service to satisfy their needs. ☑ Demonstrate a great deal of pride and passion in all aspects of our service, throughout the company.
- Aim to maintain and continually improve the effectiveness of our product and service business management systems to conform at a minimum to ISO 9001 Quality Management Standard.
- Create strategic partnerships with our Service Partners to establish minimum quality requirements and ensure that they conform to our high levels of excellence.
- Recognise the importance of our people and provide them with every opportunity to progress within the company by engaging with the workforce and providing training to help our staff achieve their aims and reach their full potential.
- Monitor, measure, and review our performance regularly to ensure continual improvement.

This Quality Management System helps us provide confidence to our customers and therefore the implementation and communication of the quality policy is mandatory for all members of staff. This ensures that staff fully understand the policy and that implementation and maintenance of all procedures is always carried out and in line with the company's vision and objectives. This policy provides a framework for establishing and reviewing quality objectives and includes a commitment to continually improve the effectiveness and suitability of the quality management system. We shall review this policy regularly and shall communicate it to any interested party as required. Whilst the company Managing Director takes overall responsibility for monitoring the effectiveness of this policy and ensuring that the company commits to continual improvement in quality performance, the successful implementation of this policy requires total commitment from all employees of the business.

Authorised by:

Ajibawo Oluwaseun

A handwritten signature in black ink, appearing to read 'Ajibawo Oluwaseun', written in a cursive style.

Managing Director

Date: 15/08/2025